z204 ProEdge™ DVI Quad-Display Zero Client Tera2140 PCoIP™ Portal Processor
QUICK START GUIDE

Quick Start Guide

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Introduction

About I-O Corporation

I-O Corporation's **z204 ProEdge™ DVI Quad-Display Zero Client** delivers crystal clear communication to VMWare VDI Desktops. Since 1977, I-O Corporation has developed display-oriented solutions and now offers the next generation zero client solution based on Teradici's **Tera2140 PCoIP™ Portal Processor**.
Consistent with our policy of continuous development, the product you received may have features in addition to those described in this guide. Please visit us at www.iocorp.com for current information.

Resolution Options

- Max Resolution 2560x1600 w/custom dual-link cable

- Quad Screens at 1920x1200

- 2 DVI monitor up to 2560x1600 (Requires Cable Adapter for dual-link DVI)

Package Contents

- Z204 PCoIP Zero Client based on Teradici's TERA2140 Portal Processor

- Power Supply

- Cable adapter for dual-link DVI

- Quick Start Guide

Status Indicat

1. Session LED. Soli
2. Power Button LED.
   - Solid Green = Unit Powered On.
   - Solid Yellow = Client Standby = Wake-on-LAN or Wake-on-USB Enabled
   - Flashing Yellow = Setting up for Wake-on-USB or Client Powering Down
3. Rear USB Ports
4. Ethernet Network Connection
5. DVI-D
6. DVI-I
7. Front USB Ports
8. Speaker-Out
9. Headphones-Out
10. Kensington Lock
11. Microphone Port
12. 12 VCD Power

Button Operation

- Press to Turn On (when off or in WoL/WoUSB suspend mode)
- Press and hold to Turn Off
- When in-session
    - When connected to a virtual desktop – Press to Disconnect.
    - When connected to a PCoIP host card – Press to show zero client control panel with options to disconnect, or power off the workstation.

Installation Steps

1. Connect USB keyboard and mouse.
2. Connect one end of the Ethernet cable to the zero client and the other end to a switch/router. The switch or router should be on the same network as the host card or virtual desktop server. For more advanced network environments, visit the Teradici support site at techsupport.teradici.com
3. Connect monitor cables to the zero client.
4. Connect speakers and/or headphones (optional).
5. Connect power supply to the zero client and a power source.
6. Press front panel button to power on the zero client.

Establishing a PCoIP Connection

Your zero client is pre-configured to connect directly to a PCoIP host card, but can be configured to use a third party connection broker such as Vmware View to connect to virtual desktops.

Direct connect to Host Card
1. Power on host PC with PCoIP host card.
2. Power on the zero client and the connected displays.
3. Ensure the zero client is on the same network as the host card.
4. Wait until the "Connect" dialog appears on screen.
5. Select "Connect" and you will see a message "Discovering hosts, please wait…"
6. A list of available hosts is displayed.
7. Select the host card you wish to connect to and click "OK".
8. The display will show the host PC screen and the zero client's Session LED on the front panel will turn green indicating a successful PCoIP connection.

Connect to Vmware View brokered VDI desktop and/or PCoIP Host Card

See PCoIP Zero Client & Host Administrator Guide for detailed setup instructions. This Guide can be downloaded from I-O Corp's FTP Site at:

ftp://ftp.iocorp.com/Thin_Clients/Z201/

Teradici PCoIP Management Console

Zero Clients that are based on Teradici's PCoIP Portal Processors can be managed via Teradici's PCoIP Management Console. A copy of the Management Console and instructions for its installation can be found at http://www.teradici.com/ .

A copy can also be downloaded from I-O Corp's FTP Site at:

ftp://ftp.iocorp.com/Utilities/PCoIP%20Management%20Console/

Diagram for 2560x1600 Resolution Monitors

The ProEdge z204 DVI Quad-Display Zero Client supports a two monitors resolution up to 2560x1600. In order to achieve this, utilize the cable adapter provided and connect as displayed below.
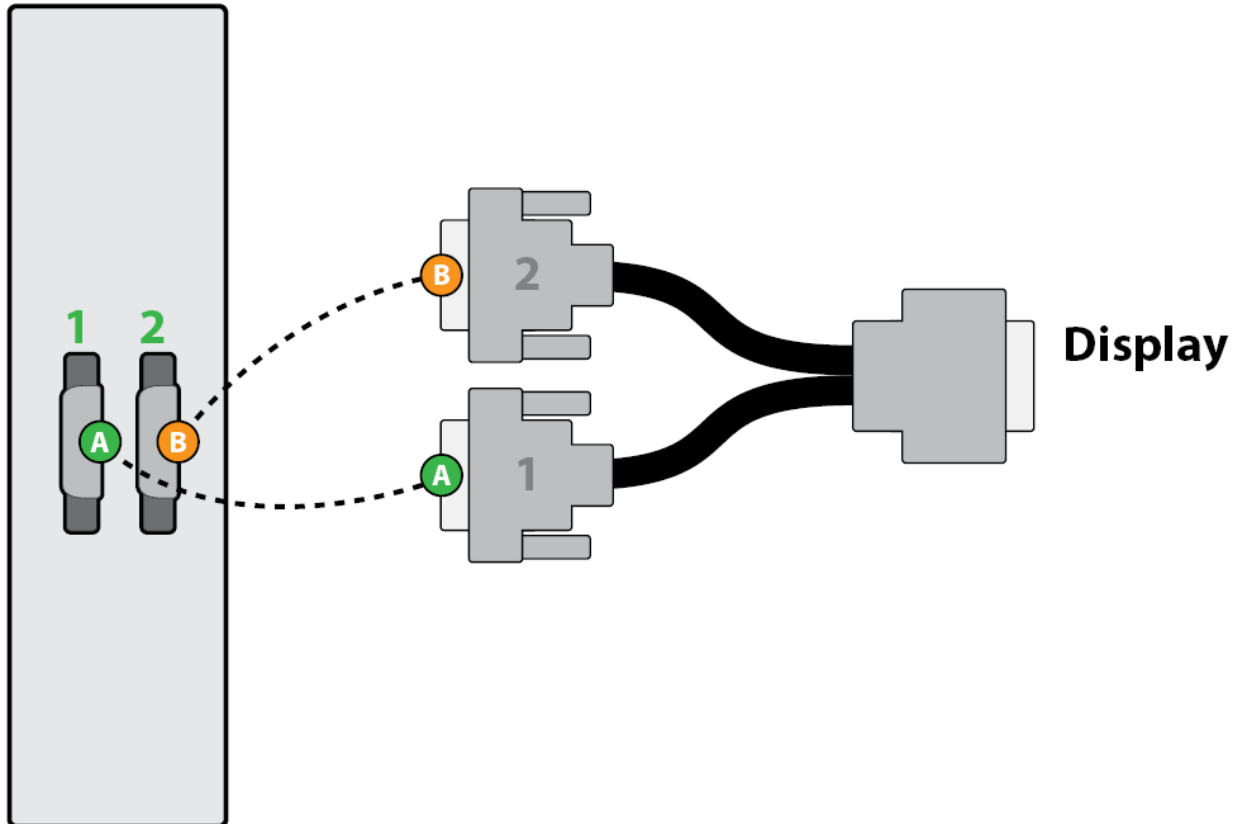
Manufacturer's Warranty & Repair Policy

Manufacturer's Five-Year Limited Warranty

(United States)

The following warranty applies only to products purchased and operated within the United States.

I-O Corporation (I-O) warrants this product against defects in material and workmanship for a period five years commencing from date of purchase by the original customer, when operated and maintained in accordance with I-O's published specifications. I-O's liability shall be limited, at its option and expense, to refund to buyer the actual amount paid by buyer or to repair or replace any defective or nonconforming product or part thereof, F.O.B. I-O's authorized repair depot. Buyer may obtain a replacement product by meeting the terms of the I-O Customer On-Site Exchange Repair Policy in effect at the time of the request.

THE EXPRESS WARRANTY SET FORTH ABOVE IS IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES. OTHERWISE, THE PRODUCTS ARE SOLD AS IS WITHOUT FURTHER OBLIGATION OR LIABILITY ON THE PART OF I-O. I-O EXPRESSLY EXCLUDES ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

EXCEPT AS EXPRESSLY SET FORTH HEREIN, IN NO EVENT SHALL I-O BE LIABLE FOR ANY CLAIMS OR DAMAGE ARISING DIRECTLY OR INDIRECTLY FROM THE FURNISHING OR FAILURE TO FURNISH PRODUCTS, SPARE OR REPLACEMENT PARTS, INFORMATION OR SERVICES HEREUNDER. UNDER NO CIRCUMSTANCES SHALL I-O BE LIABLE IN ANY WAY FOR INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO LOST BUSINESS OR PROFITS, WHETHER OR NOT FORESEEABLE AND WHETHER OR NOT BASED ON BREACH OF WARRANTY, CONTRACT, OR NEGLIGENCE.

I-O shall not be liable for non-performance or delays hereunder due to causes beyond its control. These shall include, but not be limited to, acts of God, wars, strikes, fires, flood, storm, earthquake, shortages of labor or materials, labor disputes, transportation embargoes, acts of any government or agency thereof.

MODIFICATIONS OR RECONFIGURATION OF THE HARDWARE BY ANYONE OTHER THAN I-O OR I-O'S AUTHORIZED REPAIR FACILITY WILL VOID THIS HARDWARE WARRANTY.

Customer On-Site Exchange Repair Policy

Terms, Conditions, and Limitations

For products covered by the I-O Corporation (I-O) Manufacturer's Limited Warranty (United States), I-O's Customer On-Site Exchange (COE) Repair Policy provides customers with a replacement unit for a defective product, subject to the following terms and conditions

Call Customer Support

If a product fails, call I-O Customer Support for assistance at (801) 972-1446.

Verify Product Failure

I-O will verify the product serial number, warranty coverage and product failure.

You are responsible for assisting in verifying the product failure.

When I-O Customer Support verifies a product failure they will issue a Return Merchandise Authorization (RMA) number for the failed product.

Replacement Units

Replacement units are shipped from I-O's stock of refurbished units, subject to availability.

Replacement units carry the same warranty as remaining on the original product.

I-O's COE Repair Policy applies only to warranted product failures. Buyer guarantees payment for non-warranted product repairs or replacement.

Buyer will pay reasonable labor and handling charges for each product returned for repair which is found to have no defect.

Return Your Failed Unit

When you return the failed product it must be shipped freight prepaid. Always note the RMA number on the outside of the package.

Install the Replacement Unit

You are responsible for installing the replacement unit.

After receiving the replacement unit please call I-O Customer Support if any assistance is required.

I-O reserves the right to change the terms and conditions of this policy without notice.

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