

Answer:

The recommended method to get the VCS trusted root certificate is to contact the View administrator that installed the certificate and obtain a copy with the public key; or if you have access to the vSphere Console then follow these steps to find and export the VCS trusted root certificate.

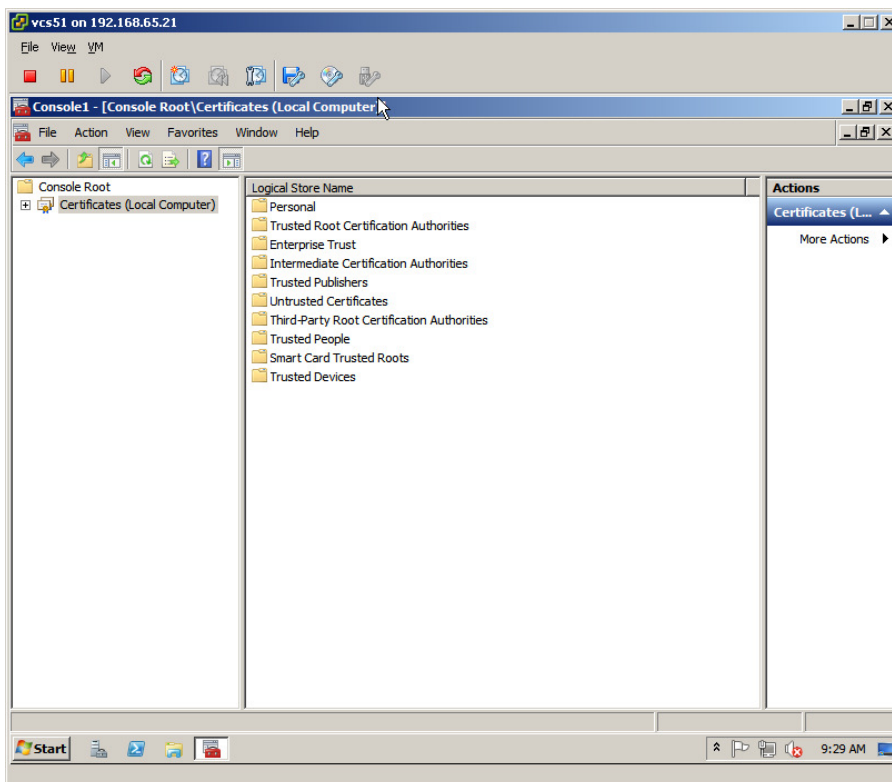
Note: if you are using a load balancer, see VMware documentation regarding certificate handling with a load balancer. http://www.vmware.com/support/view51/doc/view-51-release-notes.html#before_begin_requirements

How to Export the self-signed certificate from the View Connection Server?

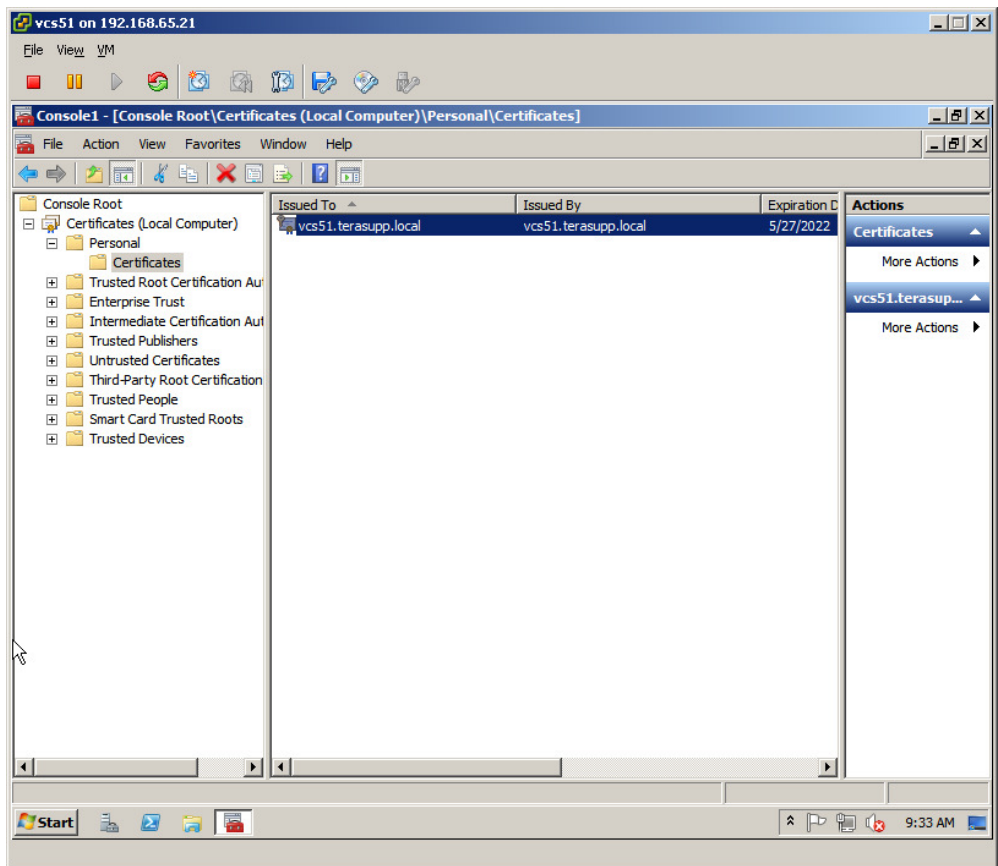
See VMware View Installation Guide for detailed instructions (<http://pubs.vmware.com/view-51/topic/com.vmware.view.installation.doc/GUID-80CC770D-327E-4A21-B382-786621B23C44.html>).

Video of export steps (3 minutes) or see instruction steps below:

- 1) Connect to View Connection Server
- 2) Open the Microsoft Management Console (MMC)
- 3) Add the Certificate Snap-In to MMC

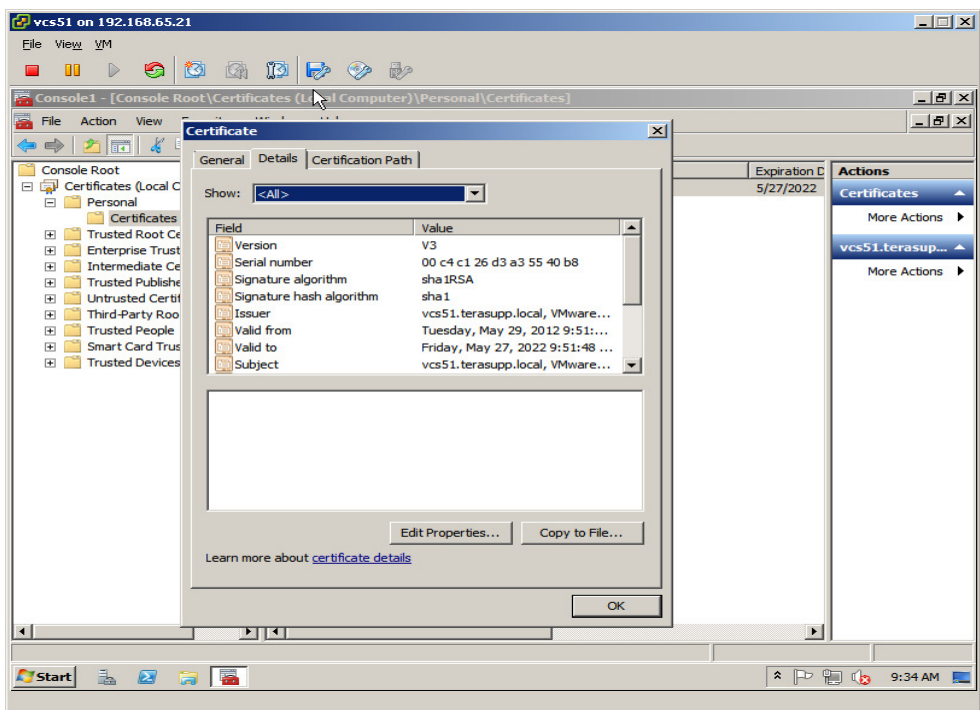


- 4) Go to Certificates (Local Computer) > Personal > Certificates folder in the Windows Certificate Store.



5) Right-click the certificate and click **Open**.

6) On the Details tab, click **Copy File**.

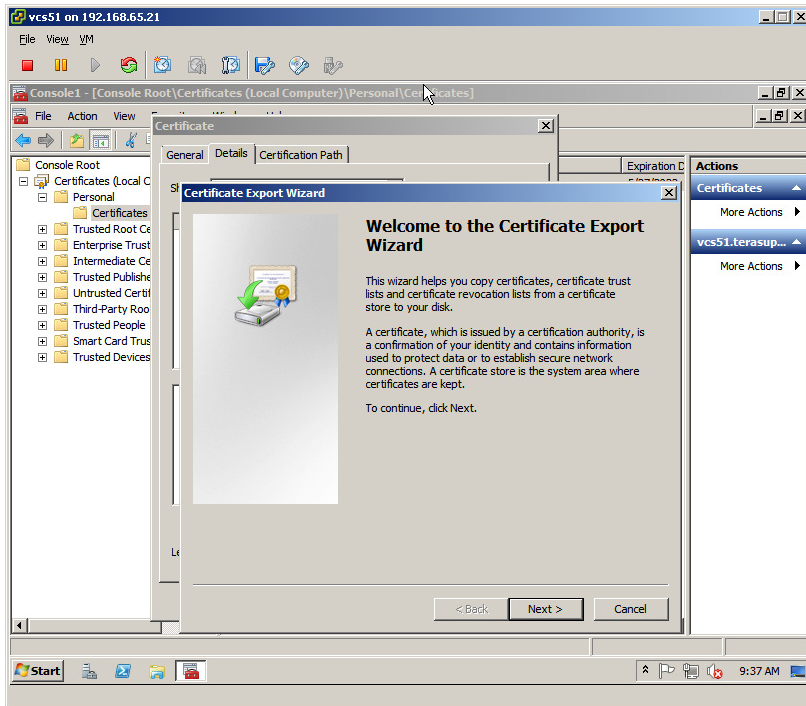


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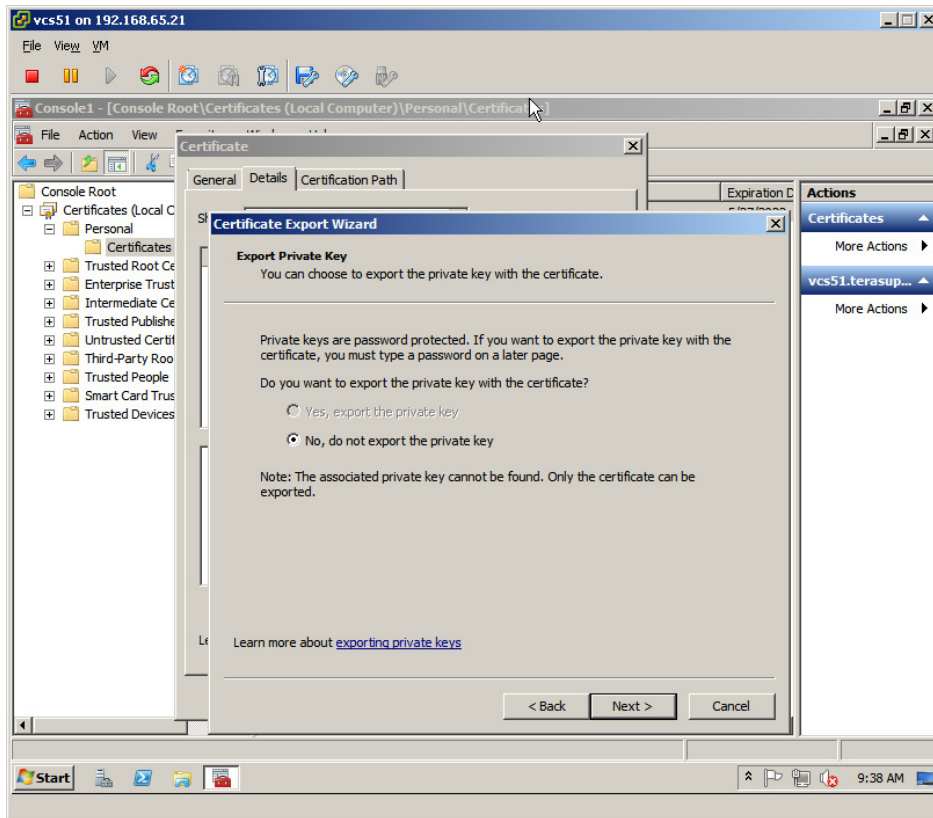




7) On the Certificate Export Wizard, click Next.



8) On Export Private Key windows, Select “No, do not export the private key” and click Next.

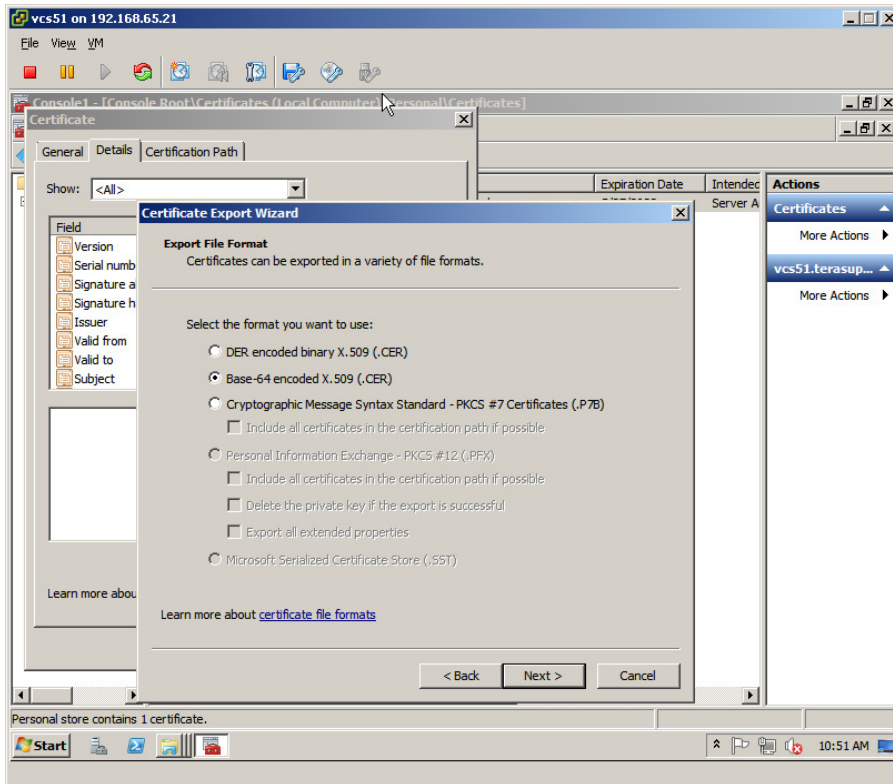


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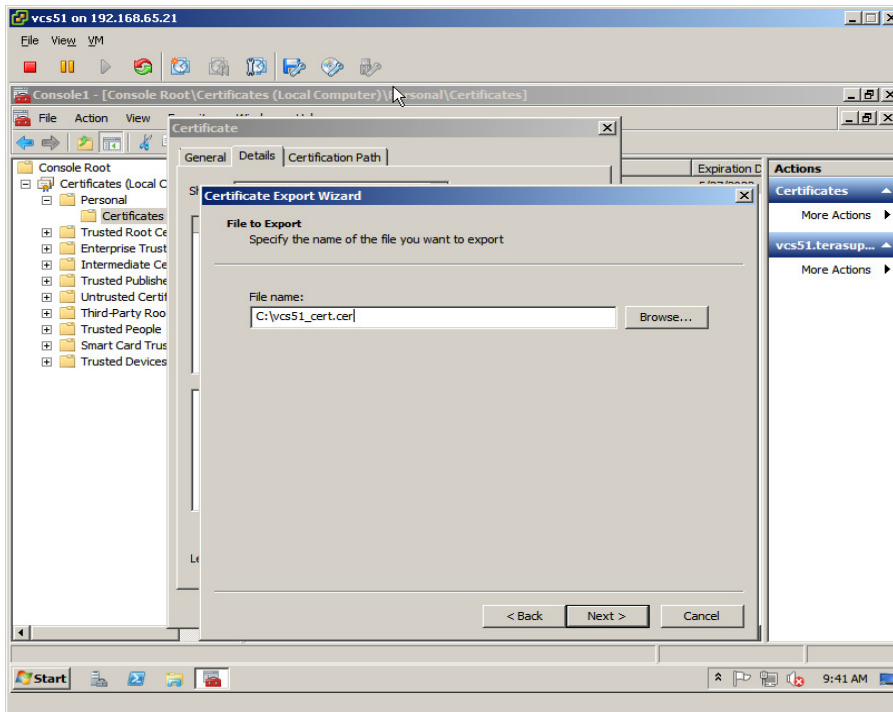




9) On the Export File Format windows, select **Base-64 encoded X.509 (.CER)** and click **Next**.



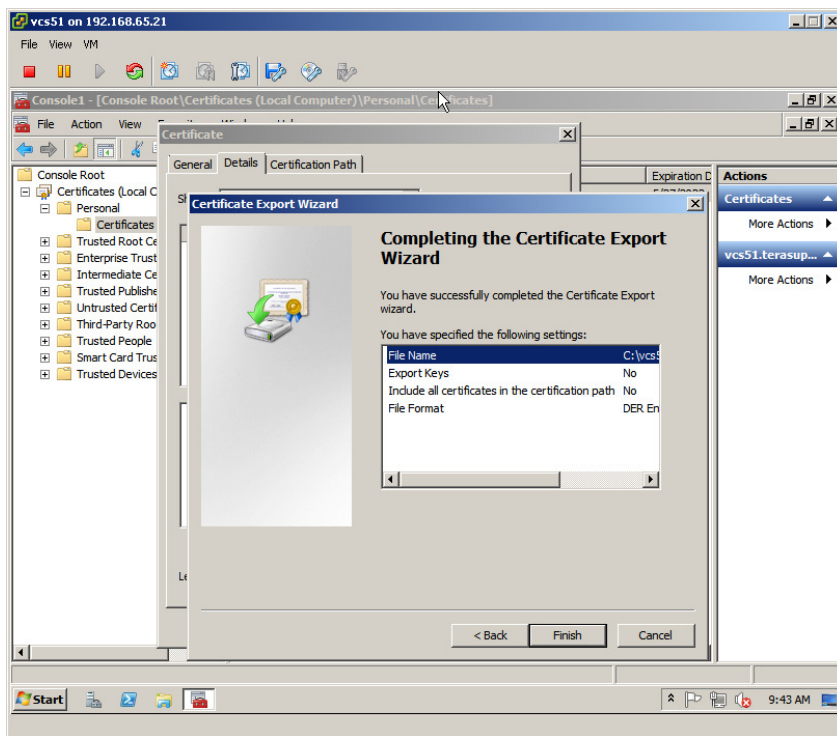
10) Specify the path and file name to export the certificate.



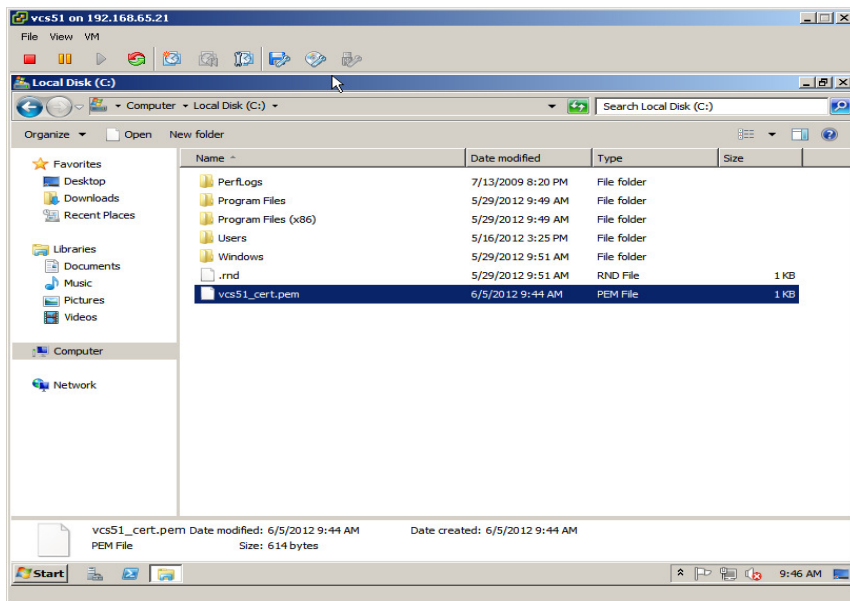
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11) Click **Finish** and then click **Ok**.



12) Rename the certificate file name from .cer to .pem



13) Then upload the .PEM certificate to the PCoIP zero client.



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